

Spay Neuter Assistance Program (SNAP) FAQ

Our SNAP Program subsidizes the cost of feline spay and neuter surgeries for low-income Calgarians and promotes responsible pet ownership.

How much does it cost? What does my fee cover?

Approved applicants pay a portion of the costs and SNAP pays the remainder to the vet. Your fee covers a basic exam and the spay or neuter. If your cat does not have ID, they will receive a tattoo (no charge) or a microchip (for a small fee). You pay at the vet clinic when you arrive with your cat. Vet clinics generally accept VISA, MasterCard, Debit or cash.

How old do I have to be to submit an application?

You must be 18 or older and be the legal owner of the cat(s) you are applying for.

Do I have to prove my income?

Proof of your income may be requested in some circumstances.

How long do I have to get the surgery done once my application is approved? What if I need more time?

The authorization period is usually 30 days, but may be longer depending on the clinic's schedule. If you need more time, email the SNAP administrator to request an extension. If you are having multiple cats fixed, we recommend having the females spayed first.

Do you provide transportation?

We do not offer transportation. You must transport your cat to and from the vet clinic for their appointment.

Who books the appointment?

You will book the appointment once you receive your clinic information from us.

Can I pick which vet clinic I go to?

We make every effort to send you to a partner clinic close to your home.

What if my cat is pregnant or just had kittens?

If your cat is pregnant, you can discuss this with your assigned vet clinic once your application is approved. We suggest you apply for the mother cat when kittens are about four weeks old; this is the best timing to get her spayed as soon as kittens are weaned.

What if I can't make my appointment?

You must give the vet clinic a minimum of two business days' notice to cancel or reschedule, or your authorization may be cancelled.

Does my cat have to be vaccinated? Does the fee include vaccines or other items?

We accept cats with no vaccinations. Your fee does not include vaccines; any extra requests must be paid directly to the vet clinic and may require a separate appointment.

I don't know how to submit an application online. What are my options?

SNAP is only able to accept online applications. If you don't have a computer or email address, a friend or family member can submit the application for you. They will have to confirm the application receipt and provide you with any necessary information.

I have a litter of kittens to fix. Is there a discount for this? Is there a limit on how many cats I can get fixed?

We can provide an economical rate based on the information in your application. There is no limit, all your cats qualify, but they may not all be approved at the same time.

How old do kittens need to be before they can be fixed?

Kittens should be 12 weeks old, no longer nursing, healthy and at least two pounds.

